1. Recognized control failures in bank processes, procedures and customer decisions and categorized losses.
2. Conducted interviews with suspects and filed reports of findings.
3. Conducted preliminary investigations to confirm violations that occurred and obtained relevant documents and testimony from involved parties.
4. Identified assets of suspects in order to freeze and seize assets.
5. Analyzed financial statements, bank records, and government databases to identify fraud and other instances of financial crimes.
6. Testified in court for both civil and criminal cases, answering questions honestly and respectfully.
7. Gathered evidence, which included recorded and written statements, financial documentation and audio materials for examination.
8. Interviewed witnesses thoroughly, asking appropriate questions to ascertain critical details about each case.
9. Collaborated with team members to discuss fraud trends and brainstorm methods to combat this type of crime.
10. Analyzed large amounts of data to find patterns of fraud and anomalies.
11. Provided exemplary level of customer service to all individuals, including clients and company personnel.
12. Reviewed reports and individual transactions which appeared suspicious to uncover possible fraudulent activity.
13. Summarized all key information regarding investigation into detailed report for delivery to client.
14. Contacted customers directly to notify of fraudulent activity and minimize impacts.
15. Investigated cases of insurance and credit card fraud, which involved upwards of $[Amount] per case.
16. Maintained and repaired facilities, equipment and tools to achieve operational readiness, safety and cleanliness.
17. Demonstrated respect, friendliness and willingness to help wherever needed.
18. Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
19. Saved $[amount] by implementing cost-saving initiatives that addressed long-standing problems.
20. Collaborated with [department or management] to achieve [result].